

Our Ref: PW/AKB/FOI-03-275

16th March 2023

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Sent by email

Telephone: 0300 123 1461

Dear

FOI-03-275

Your request for information under the Freedom of Information Act 2000

Thank you for your request dated the 1st March 2023. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board does hold some of the information that you have requested. Please see our responses in blue below:

I am writing to you under the Freedom of Information Act 2000 to request the following information from Staffordshire and Stoke on Trent Integrated Care System (ICS). Please may you provide me with the information for the following:

- 1. a) How are patients formally involved within Integrated Care Board (ICB) decision-making structures at Staffordshire and Stoke on Trent ICB;**
b) Does this include formal representation in Board meetings and
c) if so, please could you share the minutes related to these meetings?

Please be advised that we have a People and Communities Assembly that reports to the Quality and Safety Committee. Both Staffordshire and Stoke-on-Trent have a Healthwatch seat on the ICB Board meetings.

You can find the minutes on the ICB website (see link below):

[Board meetings - Staffordshire and Stoke-on-Trent, Integrated Care Board \(icb.nhs.uk\)](https://icb.nhs.uk)

- 2. If the answer to question 1b is no, what plans does Staffordshire and Stoke on Trent ICB have to introduce a formal role for patients at the Integrated Care Board level?**

Not applicable.

- 3. How does Staffordshire and Stoke on Trent Integrated Care Board ensure that the patient experience is considered in decisions surrounding the commissioning of appropriate treatments?**

Please refer to the ICB website where you will find published documents i.e. Board papers (e.g. where a patient story has been used to help formulate a commissioning decision taken by the ICB).

4. Can Staffordshire and Stoke on Trent Integrated Care Board provide any examples of when the patient experience has influenced decision other than at ICB level?

Please be advised that we only hold information which is undertaken by the ICB. We would therefore suggest your request is sent to other statutory ICS partners.

5. What plans does Staffordshire and Stoke on Trent Integrated Care Board have to improve the involvement of patients in their decision-making processes moving forwards?

Please find attached the People and Community Strategy for your information.

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk



**Staffordshire and
Stoke-on-Trent**
Integrated Care Board

Yours sincerely

Paul Winter
Associate Director of Corporate Governance